



Brilliant  
Connected  
Women

# AI and accountability: What's the drama?

**Brilliant Connected Women -  
Telstra**  
28 May 2019  
Sydney

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## About us

Privcore's team with 40 years' combined experience helps business and government **make privacy core business** so they can deliver services with the trust and confidence of customers and citizens.

Privacy impact assessments

Data breach prevention and recovery

Audit and privacy health checks

Privacy by design

Privacy management frameworks

Algorithmic impact assessments

Privacy maturity models

Training or presentations

Privacy advice and research

APEC Cross Border Privacy Rules





## Themes that form the backdrop

- 1) Technology advances
- 2) Mass data collection and customisation
- 3) Misuse of data and data breaches
- 4) Trust decline and social licence





# Technology advances

- Increasing ability to capture and store massive amounts of data - cloud
- Increase in networked computing processing power
- Better algorithms





# Mass data collection and customisation

Collection  
of  
childrens'  
information  
for learning  
purposes

Collection of  
health  
information to  
deliver better  
care

Collection of  
viewers' TV habits  
to sell to  
advertisers



NOVEMBER 22 2017

## Thousands of Australians affected by Uber hack cover-up



Ben Grubb

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Hundreds of thousands of Australian Uber ride drivers have been caught up in the breach that concealed for more than a year.

It comes as The New York Times reported on V only did Uber conceal the breach, but it paid t quiet and disguised the payment as a reward.

# Did Marriott bloat Australia's official data breach numbers?

By Julian Bajkowski  
May 13 2019  
3:43PM

1 Comment

## New +10 million Aussie victims increment launched.

The gargantuan Marriott customer data hack that hit around 500 million people globally at the end of 2018



## Facebook–Cambridge Analytica data scandal

From Wikipedia, the free encyclopedia

The **Facebook–Cambridge Analytica data scandal** involves the collection of personally identifiable information of 87 million Facebook users<sup>[1]</sup> and reportedly much greater number more<sup>[2]</sup> that Cambridge Analytica began collecting in 2014. The data was allegedly used to attempt to influence voter opinion on behalf of politicians who hired them. Following the discovery, Facebook apologized amid public outcry and risen stock prices. The way that Cambridge Analytica collected the data was called "inappropriate".<sup>[3]</sup>

## How to Protect Yourself After the Equifax Breach

By RON LIEBER UPDATED October 16, 2017

The credit reporting agency said the information of more than 145 million Americans had been compromised.

RELATED ARTICLE





# Trust decline and social licence



# 2019 EDELMAN TRUST BAROMETER

JANUARY 20, 2019



- What is artificial intelligence (AI)?
- Human decision making
- Machine decision making
- When AI needs to be assessed
- Privacy
- Algorithmic impact assessments
- AI Guidelines





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