

The merger of competition and privacy regulation: Implications of the ACCC's Digital Platforms Inquiry on privacy reform

## Australian Information Security Association

15 November 2019 Hobart, Australia Annelies Moens

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Privcore's team with 40 years' combined experience helps business and government **make privacy core business** so they can deliver services with the trust and confidence of customers and citizens.

Privacy impact assessments	Data breach prevention and recovery
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Privacy management frameworks	Algorithmic impact assessments
Privacy maturity models	Training or presentations
Privacy or related research	APEC Cross Border Privacy Rules



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- The privacy backdrop
- The merger of competition, consumer and privacy regulation
- Why did the ACCC commence the Digital Platforms Inquiry and who is impacted?
- Key privacy issues and recommendations raised in the Digital Platforms Inquiry – current state v future state
- Next steps government response and draft amendments to the Privacy Act
- Resources and questions

Trends

### The privacy backdrop

Technology advances

 Mass data collection and customisation

Data breaches

 Trust decline and lack of social licence



### **Technology advances**

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- Increasing ability to capture and store massive amounts of data - cloud
- Increase in networked computing processing power
  Better algorithms



### Mass data collection and customisation

Misleading collection and use of location information for unrelated purposes Inappropriate disclosure and use of personal information for political purposes

Collection of viewers' TV habits to sell to advertisers



### **Data breaches**

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#### Thousands of Australians affected by Uber hack cover-up



### Did Marriott bloat Australia's official data breach numbers?

Hundreds of thousands of Australian Uber rid drivers have been caught up in the breach that concealed for more than a year.

🖤 TWEE

It comes as The New York Times reported on ' only did Uber conceal the breach, but it paid t quiet and disguised the payment as a reward. By Julian Bajkowski May 13 2019 3:43PM New +10 million Aussie victims increment launched.

Marriott

The gargantuan Marriott customer data hack that hit around 500 million people globally at the end of 2018

### BA faces £183m fine over passenger data breach

ICO says personal data of 500,000 customers was stolen from website and mobile app

#### How to Protect Yourself After the Equifax Breach

#### By RON LIEBER UPDATED October 16, 2017

The credit reporting agency said the information of more than 145 million Americans had been compromised.

#### RELATED ARTICLE



### Trust decline and lack of social licence

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### Merger of competition and privacy regulation

Not all jurisdictions have privacy legislation

Traditional approaches to merger and acquisition regulation insufficient

Power and resources do not sit with the privacy regulator

Merger of competition, consumer and privacy regulation

Privacy is an interdisciplinary field



Preliminary report released Dec 2018 and Final report released July 2019

Why was the ACCC directed to commence the Inquiry?

Terms of Reference



### Digital Platforms Inquiry

**Final Report** 

June 2019

accc.gov.au

### Resources

## Privcere

- A. Moens, <u>Submission: Consultation on the ACCC's Digital</u> <u>Platforms Inquiry Final Report</u>, September 2019
- ACCC, <u>Digital Platforms Inquiry Final Report</u>, June 2019, released 26 July 2019
- A. Moens, "<u>The Digital Platform Inquiry is Catalysing Major</u> <u>Enforcement Changes to the Privacy Act</u>", Australian Institute of Company Directors Magazine, June 2019
- ACCC, <u>Digital Platforms Inquiry Preliminary Report</u>, 10 December 2018
- Data 61 and OAIC, <u>The De-identification Decision making</u> <u>framework</u>, September 2017
- OAIC, <u>De-identification and the Privacy Act</u>, March 2018



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 Remaining slides withheld from web publication - contact <u>operations@privcore.com</u> if this information is of interest to you.

